

APPLICATION FOR SERVICE - CITY OF GLENNVILLE

The City of Glennville provides water and sewer services to the area without regard to race, color, sex, age, handicap, religion or national origin. The City of Glennville is an equal opportunity provider and employer.

NEW SERVICE _____ DISCONNECT SERVICE _____ TRANSFER OF SERVICE _____

REQUESTED SERVICE DATE _____

DO YOU NEED GARBAGE SERVICE FOR REMODELING OR CLEANING? YES _____ NO _____

TRANSFER SERVICE FROM _____ DATE _____

TRANSFER SERVICE TO _____ DATE _____

Applicant's Name: _____

Social Security No: _____ Date of Birth: _____

Spouse's Name: _____ Social Security No. _____

Other Occupants over the Age of 18: _____

Address Service Applied for: _____

Mailing Address: _____

(Optional) For Draft, Name of Bank: _____ Routing No. _____

Account No. _____

Telephone (MUST have valid number for service): Home/Cell: _____

Place of Employment: _____ Work #: _____

Do you own _____ or rent _____ at this location? If renting this property, you will be required to provide a copy of your lease agreement as utilities have to be in name of lessee.

If co-applicants on application, who is to receive the Deposit Refund? _____

Email Address: _____

Note: This information is for use to contact you regarding bills or problems with water services or your account and will not be used for solicitation or by third parties.

"The following information is requested by the Federal Government in order to monitor compliance with Federal Laws prohibiting discrimination against applicants seeking to participate in the program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname."

- _____ White
- _____ Black or African American
- _____ American Indian or Alaskan native
- _____ Asian
- _____ Native Hawaiian or Pacific Islander
- _____ Other/Two Races

"This is an Equal Opportunity Program. Discrimination is prohibited by Federal Law. Complaints of discrimination may be filed with the Secretary of Agriculture, Washington, DC 20250"

The City of Glennville is not responsible for any water damage due to leaks beyond the water meter or due to leaks of water fixtures turned on inside of the customer's residence. The City of Glennville's service personnel will make every effort to ensure that the water meter is not showing indication of water running at the time they turn your service on. It is the customer's responsibility to ensure that all fixtures are turned off and that the plumbing is in acceptable repair before requesting water service. Payment must be received for any delinquent bills in full before transfer of services can be processed. Please note all bills are due by the 20th of each month or disconnection of services will apply.

It is my responsibility to follow up on this paperwork to ensure that the City of Glennville has received and processed my request. I am also responsible for notifying the City in person if I wish to have my water temporarily or permanently disconnected at any time (Tampering Fees will apply). It is my responsibility to follow up on any changes to my account.

Signature of Account Holder

CITY OF GLENNVILLE 911 ADDRESS FORM

Date of Request: _____

Name: _____

Phone: _____

Alternate Phone: _____

Description of Home: _____

Location of Home: _____

For 911 Use Only

Address Assigned: _____

Date Assigned: _____

Assigned By: _____

Date Notified: _____

Notes: _____

SERVICES AVAILABLE TO RESIDENTS OF GLENNVILLE

WATER AND SEWER CUSTOMERS: If for some reason your water is not turned on before 5:00 p.m. on the day that you request services, please call 911 for emergencies or (912) 557-8802 for non-emergencies. The dispatcher will dispatch the on-call worker out to correct the problem. If you have any water leaks, please do not turn meter off yourself, please call the police department and the dispatcher will dispatch someone. If you turn the water off yourself, this is considered tampering, and you can be charged a tampering fee.

SANITATION SERVICES: ALLGREEN SERVICES, LLC. are contracted with the City of Glennville for collection of household garbage only and acts as the Biller ONLY. If you are experiencing problems with sanitation services, please call ALLGREEN at 1-877-490-7336.

- New residents call ALLGREEN at 1-877-490-7336 for delivery of garbage cart.
- Place only **bagged** household garbage in the cart.
- Place no items on the ground, only contents in the cart will be picked up.
- Place cart at curb side on Thursday evening.
- Remove cart from curb after pick-up on Friday.
- Note: Trash may be picked up on Saturdays during Holiday schedule.

TATTNALL COUNTY CONVENIENCE CENTER: The Convenience Center is located on Eason Hall Road, White Pines Community (Highway 23 toward Reidsville, approximately 1 ½ miles from Glennville).

- Days of operation: Wednesday – Saturday (7 a.m. – 12 noon & 1 p.m. – 6 p.m.).
- Items that the Convenience Center **accepts**: Appliances, furniture, tires, scrap metal, yard waste and other household generated waste.
- Items that the Convenience Center **will NOT accept**: Household garbage, commercial waste and construction debris.
- No drop offs when Center is closed.
- For additional information, call Solid Waste Office at 1-877-490-7336.

CITY OF GLENNVILLE SERVICES: Call the City of Glennville at 654-2461 for the following services:

- Limb Pickup: Limbs must be in manageable lengths, not to exceed 10 feet long and less than 10 inches in diameter. Pile at curb-side, pick-ups are generally on Thursdays. At this time there is no charge for this service.
- Leaves: Leaves must be in plastic bags and tied. Place bags at curbside. There is no charge for this service at this time.

WELCOME CENTER: The Glennville Welcome Center/Chamber of Commerce (912) 654-1616 at 136 S. Veterans Blvd. (next door to City Hall) and has Welcome Bags for all new residents of Glennville.

BURN PERMITS: Call Georgia Forestry Commission: For 6' x 6' pile, call 877-652-2876 or online at www.gatrees.org or for larger areas, call 912-557-7824 or online at www.gfc.state.ga.us.

SOME IMPORTANT PHONE NUMBERS:

Windstream (Telephone & Internet)	800- 501-1754	Glennville Police Dept. (M-F 8am-5pm)	912-654-2103
Georgia Power (Electricity)	888-660-5890	Tattnall County Sheriff's Office	912-557-6777
Canoochee EMC (Electricity)	912-557-4391	Comcast (Cable)	888-266-2278
Atlanta Gas Light (Natural Gas)	800-493-3473	Glennville City Hall	912-654-2461